

ENGLISH

No Cost Language Services are available to you. You can get an interpreter. You can get documents read to you and some translated for you in your language. For help, call us at the number listed on your Health Net ID card. If you do not have a Health Net ID card, there is a list of Customer Contact Centers below. Please find the Customer Contact Center number for your State and type of Health Net coverage. TTY users please use 711 to call your Customer Contact Center number below.

Arizona

- Coverage from your employer
 - Hours of operation: 7:00am–6:00pm
 - Member Contact 1-800-289-2818 (TTY: 711)

- Coverage through Arizona Marketplace
 - Hours of operation: 7:00am–7:00pm
 - Member Contact 1-888-926-5057 (TTY: 711)

California

- Coverage from your employer
 - Between the hours of 8:00am to 6:00pm, call 1-800-522-0088 (TTY: 711)
 - Between the hours of 6:00pm to 8:00am, call 1-800-546-4570 (TTY: 711)

- Coverage for Applicants for Individual and Family Plans
 - Hours of operation: 8:00am–6:00pm
 - Health Net IFP Sales 1-877-609-8711 (TTY: 711)

- Coverage through California Market Place, also called “The Exchange”
 - Between the hours of 8:00am to 6:00pm, call 1-888-926-2164 (TTY: 711)
 - Between the hours of 6:00pm to 8:00am, call 1-800-546-4570 (TTY: 711)

- Medi-Cal
 - Hours of operation: 24 hours a day
 - Member Contact 1-800-675-6110 (TTY: 711)

- Cal MediConnect
 - Hours of operation: 24 hours a day
 - Los Angeles county Member Contact 1-855-464-3571 (TTY: 711)
 - San Diego county Member Contact 1-855-464-3572 (TTY: 711)

Oregon

- Coverage from your employer
 - Hours of operation: 7:30am–5:00pm
 - Member Contact 1-888-802-7001 (TTY: 711)

Arizona, California, Oregon

- Medicare Advantage
 - Hours of operation:
 - February 15th to September 30th, Monday–Friday, 8:00am–8:00pm
 - October 1st to February 14th, 7 days a week, 8:00am–8:00pm
 - Member Contact 1-800-275-4737 (TTY: 711)